



Return Address:
Yellow Dog UK
ATTN: RETURNS
PO Box 206,
Erith, KENT, DA8 9FX

Yellow Dog UK cares about your satisfaction. If you need assistance please email us at orders@yellowdoguk.co.uk (Mon -Fri, 9am - 7pm).

Refunds must meet these requirements:

- Items must be returned within 28 days of purchase
- Items that show excessive wear will not be refunded or exchanged
- Shipping and handling cost are not refundable.
- Please allow up to 3 weeks for the credit to appear on your account statement.

Name	
Address	
Email Address	
Phone Number	
Purchase place	<input type="checkbox"/> Online <input type="checkbox"/> Other _____

Refund Method	
<input type="checkbox"/>	Refund via original payment method.
<input type="checkbox"/>	Exchange
<input type="checkbox"/>	Yellow Dog Shop Credit
<input type="checkbox"/>	Send replacement - Shipping costs will only be waived for incorrectly shipped or defective products.

Order or Item No.	Item Description	Item Price	Shipping Paid	Total

Reason for Return

Fit / Size	Service	Other
<input type="checkbox"/> Too small	<input type="checkbox"/> Wrong item shipped	<input type="checkbox"/> I just changed my mind
<input type="checkbox"/> Too large	<input type="checkbox"/> Wrong item purchased	<input type="checkbox"/> Purchased by mistake
<input type="checkbox"/> Other-give details	<input type="checkbox"/> Other - give details	<input type="checkbox"/> Marked or soiled
		<input type="checkbox"/> Defect - describe _____

Exchanges and replacements are subject to availability. We will make every effort to fulfill your request.

EXCHANGE	PLEASE NOTE
Please detail your exchange request:	Refunds will be invoiced less shipping costs in the same method in which they were paid. In cases where we made the error, total invoice amount plus shipping will be reimbursed. Refunds may take up to 7 working days from receipt. Email confirmation will be sent once the refund has been processed. We hope to make this return process as easy as possible. Please let us know if you have any questions.

Additional Notes:

