

Yellow dogs
need more
SPACE

Yellow Dog UK



Return Address:
Yellow Dog UK
ATTN: Returns
PO Box 386
BEXLEYHEATH DA7 9LT

RETURN & EXCHANGE FORM

Yellow Dog UK cares about your satisfaction. If you need assistance please email us at orders@yellowdoguk.co.uk (Mon-Fri, 9am – 7pm)

Refunds MUST meet requirements:

- Items must be returned within 28 days of purchase
- Items that show excessive wear will not be refunded or exchanged
- Shipping and handling costs are not refundable
- Please allow up to 3 weeks for the credit to appear on your account statement

| | |
|--------------------------|--|
| Name | |
| Address | |
| Email Address | |
| Phone Number | |
| Place of Purchase | <input type="checkbox"/> Online <input type="checkbox"/> Other _____ |

| Refund Method | |
|--------------------------|---|
| <input type="checkbox"/> | Refund via original payment method |
| <input type="checkbox"/> | Exchange |
| <input type="checkbox"/> | Yellow Dog UK Shop Credit |
| <input type="checkbox"/> | Send Replacement – Shipping costs will only be waived for incorrectly shipped or defective products |

| Order or Item No. | Item Description | Item Price | Shipping Paid | Total |
|-------------------|------------------|------------|---------------|-------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |

Reason for Return

| Fit / Size | Service | Other |
|---|---|--|
| <input type="checkbox"/> Too small | <input type="checkbox"/> Wrong item shipped | <input type="checkbox"/> I just changed my mind |
| <input type="checkbox"/> Too large | <input type="checkbox"/> Wrong item purchased | <input type="checkbox"/> Purchased by mistake |
| <input type="checkbox"/> Other – give details | <input type="checkbox"/> Other – give details | <input type="checkbox"/> Marked or soiled |
| | | <input type="checkbox"/> Defect – describe _____ |

Exchanges and replacements are subject to availability. We will make every effort to fulfil your request

| Exchange | Please Note |
|---|--|
| Please detail your exchange request: | Refunds will be invoiced less shipping costs in the same method in which they were paid. In cases where we made the error, total invoice amount plus shipping will be reimbursed. Refunds may take up to 7 working days from receipt. Email confirmation will be sent once the refund has been processed. We hope to make this return process as easy as possible. Please let us know if you have any questions. |

Additional Notes:

